Mission College Library Services Student Survey - Spring 2010

1. How well do you know the library. Please answer the following with Yes or No.			
	Yes	**No**	**Response Count**
Have you ever used the library?	**86.4% (255)**	13.6% (40)	295
Have you ever connected to Library resources online?	**69.7% (205)**	30.3% (89)	294
Have the librarians or library employees ever helped you in person?	**68.3% (200)**	31.7% (93)	293
Have you ever contacted a librarian or library employee over the phone?	13.0% (38)	**87.0% (255)**	293
Have you ever used the library for free wireless access ("Wi-Fi") on your own computer or wireless device?	**62.0% (181)**	38.0% (111)	292
Were you aware that your Mission College Student ID Card is also your library card?	**77.5% (224)**	22.5% (65)	289
		answered question	**295**
		skipped question	**1**

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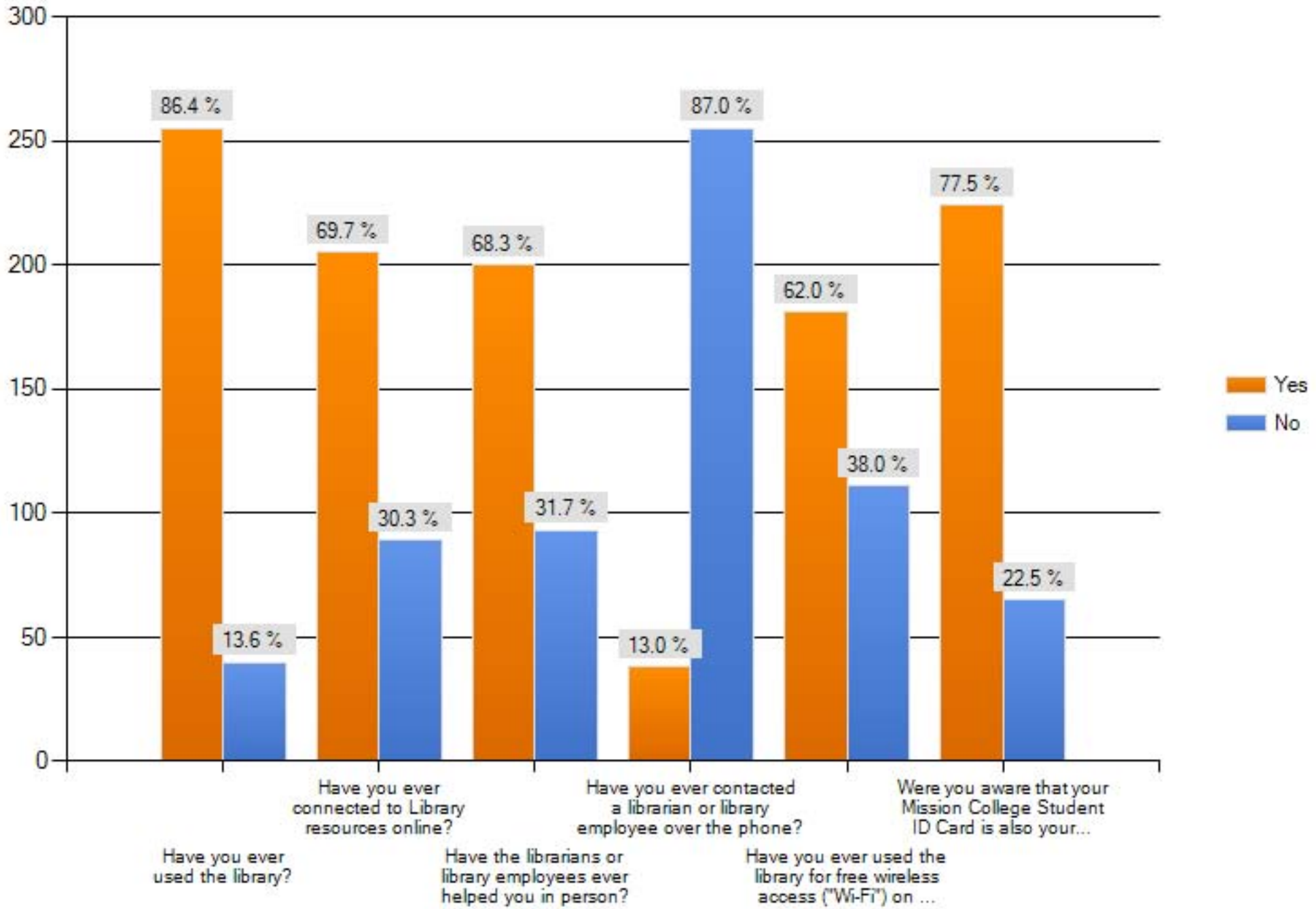

2. How often do you:

	Almost daily	Once a week	A few times a semester	Never	Have not used or Does not apply	Response Count
Use the library as a place to study?	22.6% (67)	25.0% (74)	**30.1% (89)**	17.9% (53)	4.4% (13)	296
Use the library to relax to see friends?	10.5% (31)	18.6% (55)	20.3% (60)	**41.9% (124)**	8.8% (26)	296
Use the library for help on class assignments?	16.4% (48)	20.8% (61)	**34.5% (101)**	21.8% (64)	6.5% (19)	293
Use the library to borrow library books to take home?	11.8% (35)	14.2% (42)	30.4% (90)	**36.5% (108)**	7.1% (21)	296
Use the library to read magazines and newspapers?	9.2% (27)	10.5% (31)	21.7% (64)	**49.8% (147)**	9.2% (27)	295
Use the library for media materials (videos, DVDs, audiocassettes), textbooks or reserve items?	10.5% (31)	15.9% (47)	25.7% (76)	**37.2% (110)**	10.8% (32)	296
Use the library for free wireless access ("Wi-Fi") on your own computer or wireless device?	21.6% (64)	20.9% (62)	**27.4% (81)**	23.6% (70)	6.8% (20)	296
Use the computers in the library?	23.0% (68)	21.6% (64)	**30.1% (89)**	20.3% (60)	5.1% (15)	296
Use the online library catalog from home or off-campus?	16.6% (49)	25.3% (75)	**29.7% (88)**	22.0% (65)	6.4% (19)	296
Use the online library resources (magazine & newspaper databases, ebooks, etc.) from home or off-campus?	14.6% (43)	20.0% (59)	**38.6% (114)**	21.7% (64)	5.4% (16)	295
Use other libraries?	11.1% (33)	20.6% (61)	**35.5% (105)**	26.4% (78)	6.4% (19)	296
Use other libraries' online resources?	13.1% (38)	24.1% (70)	**29.6% (86)**	25.1% (73)	8.2% (24)	291
					answered question	**296**
					skipped question	**0**

3. When do you most frequently visit the library?			
		Response Percent	**Response Count**
Mornings Monday through Thursday		24.9%	73
Afternoons Monday through Thursday		**40.6%**	**119**
Evenings Monday through Thursday		19.5%	57
Fridays		7.5%	22
Saturdays		7.5%	22
		answered question	**293**
		skipped question	**3**

4. If the library were to extend hours, when would you like to see more hours?			
		Response Percent	**Response Count**
Mornings Monday through Thursday		17.7%	52
Afternoons Monday through Thursday		20.4%	60
Evenings Monday through Thursday		**29.6%**	**87**
Fridays		11.6%	34
Saturdays		20.7%	61
		answered question	**294**
		skipped question	**2**

5. How well does the library meet your needs? Please indicate how satisfied you are with:						
	Very Satisfied (very pleased with, meets my needs very well)	**Somewhat Satisfied**	**Somewhat Dissatisfied**	**Not at all Satisfied (does not meet my needs at all)**	**Have not used or No opinion**	**Response Count**
The help you receive from librarians and library employees	**47.7% (137)**	22.3% (64)	5.9% (17)	1.4% (4)	22.6% (65)	287
The books available to you in the library	**31.6% (90)**	30.5% (87)	7.0% (20)	1.8% (5)	29.1% (83)	285
The magazines and newspapers available to you in the library	30.2% (86)	28.4% (81)	5.6% (16)	1.1% (3)	**34.7% (99)**	285
The audiovisual materials (videos, DVDs, audiocassettes) available to you in the library	28.1% (80)	27.7% (79)	6.3% (18)	1.1% (3)	**36.8% (105)**	285
Access to online library resources at home or off-campus	**43.4% (124)**	24.1% (69)	5.9% (17)	0.3% (1)	26.2% (75)	286
The library's computers and equipment	**43.9% (125)**	30.5% (87)	3.2% (9)	0.7% (2)	22.1% (63)	285
The library as a place to study	**45.5% (130)**	25.5% (73)	3.8% (11)	1.4% (4)	23.8% (68)	286
The library as a place to relax or see friends	**32.6% (93)**	28.1% (80)	8.1% (23)	2.1% (6)	29.5% (84)	285
The library hours overall (Library hours are Mon-Thurs 9 a.m. to 8:30 p.m., Fri 10:30 a.m. to 3:30 p.m., Sat 10 a.m. to 3 p.m.)	**33.8% (97)**	33.1% (95)	8.7% (25)	3.1% (9)	21.6% (62)	287
Library services overall	**44.1% (126)**	35.3% (101)	2.1% (6)	0.3% (1)	18.2% (52)	286
Experience of the library as a whole	**49.6% (136)**	32.8% (90)	1.5% (4)	0.0% (0)	16.1% (44)	274
	answered question					**287**
	skipped question					**9**

6. What would you suggest to help the library better meet your needs?		
		Response Count
		0
	answered question	**0**
	skipped question	**296**