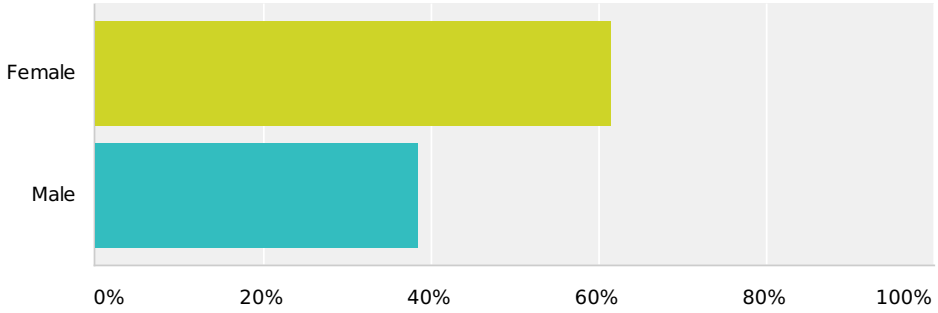
Q1 I am

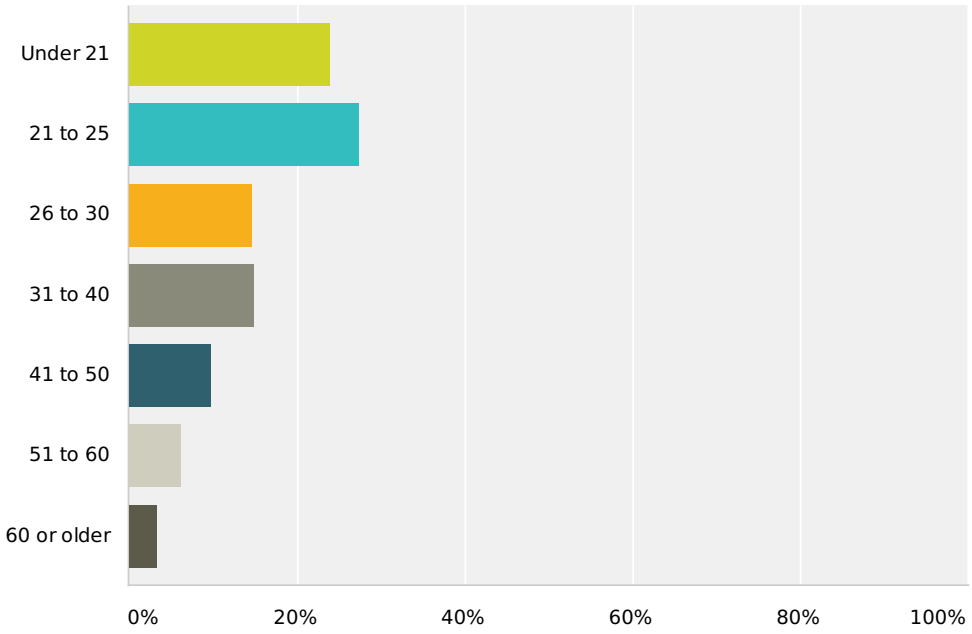
Answered: 671 Skipped: 13



Answer Choices	Responses	
Female	**61.55%**	413
Male	**38.45%**	258
Total		671

Q2 Age

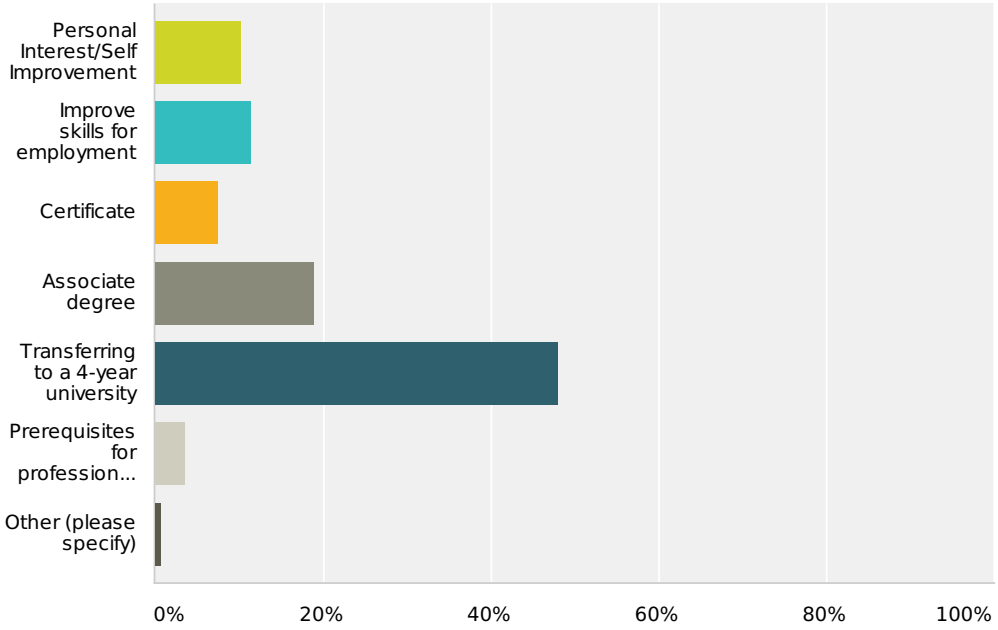
Answered: 661 Skipped: 23



Answer Choices	Responses	
Under 21	**23.90%**	158
21 to 25	**27.38%**	181
26 to 30	**14.67%**	97
31 to 40	**14.83%**	98
41 to 50	**9.68%**	64
51 to 60	**6.20%**	41
60 or older	**3.33%**	22
Total		661

Q3 My primary goal for attending college is: (Select only one answer)

Answered: 660 Skipped: 24

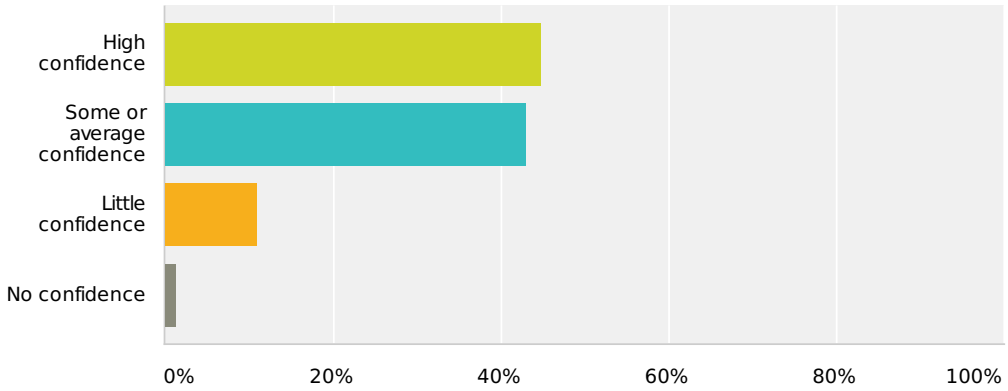


Answer Choices	Responses	
Personal Interest/Self Improvement	**10.15%**	67
Improve skills for employment	**11.36%**	75
Certificate	**7.42%**	49
Associate degree	**18.94%**	125
Transferring to a 4-year university	**48.03%**	317
Prerequisites for professional or graduate school	**3.48%**	23
Other (please specify)	**0.61%**	4
Total		660

#	Other (please specify)	Date
1	takint one course here	4/9/2013 1:04 PM
2	Improve my English becasuse I want to go to the University	3/21/2013 11:58 AM
3	I want to improve my ENglish to help my children with their homework.	3/21/2013 11:52 AM
4	Child Care Provider	3/21/2013 9:32 AM

Q4 My confidence level in using a computer is:

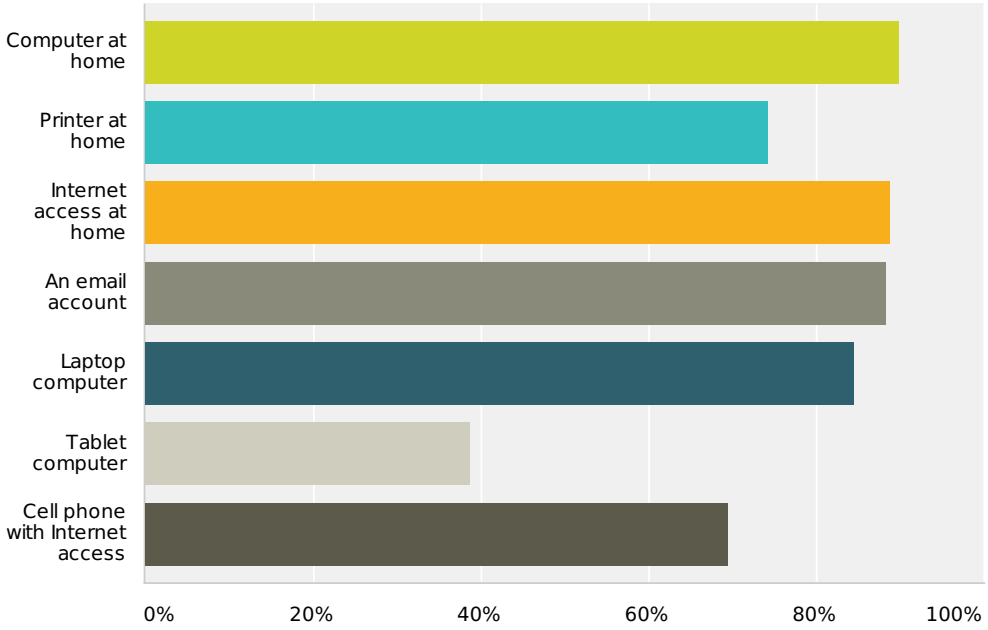
Answered: 656 Skipped: 28



Answer Choices	Responses	
High confidence	**44.82%**	294
Some or average confidence	**42.99%**	282
Little confidence	**10.98%**	72
No confidence	**1.22%**	8
Total		656

Q5 Do you have any of the following: (Select all that apply)

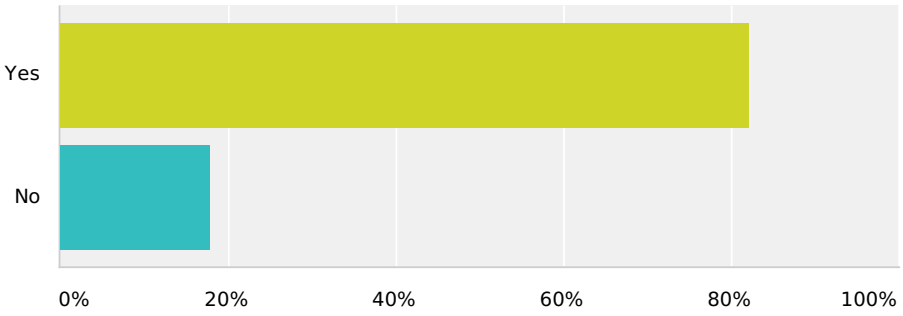
Answered: 672 Skipped: 12



Answer Choices	Responses	
Computer at home	**89.88%**	604
Printer at home	**74.26%**	499
Internet access at home	**88.84%**	597
An email account	**88.39%**	594
Laptop computer	**84.52%**	568
Tablet computer	**38.69%**	260
Cell phone with Internet access	**69.49%**	467
Total Respondents: 672		

Q6 Do you have all of the software (computer programs) needed to complete your school work at home?

Answered: 665 Skipped: 19



Answer Choices	Responses	
Yes	**82.11%**	546
No	**17.89%**	119
Total		665

If no, list the software you need: (72)

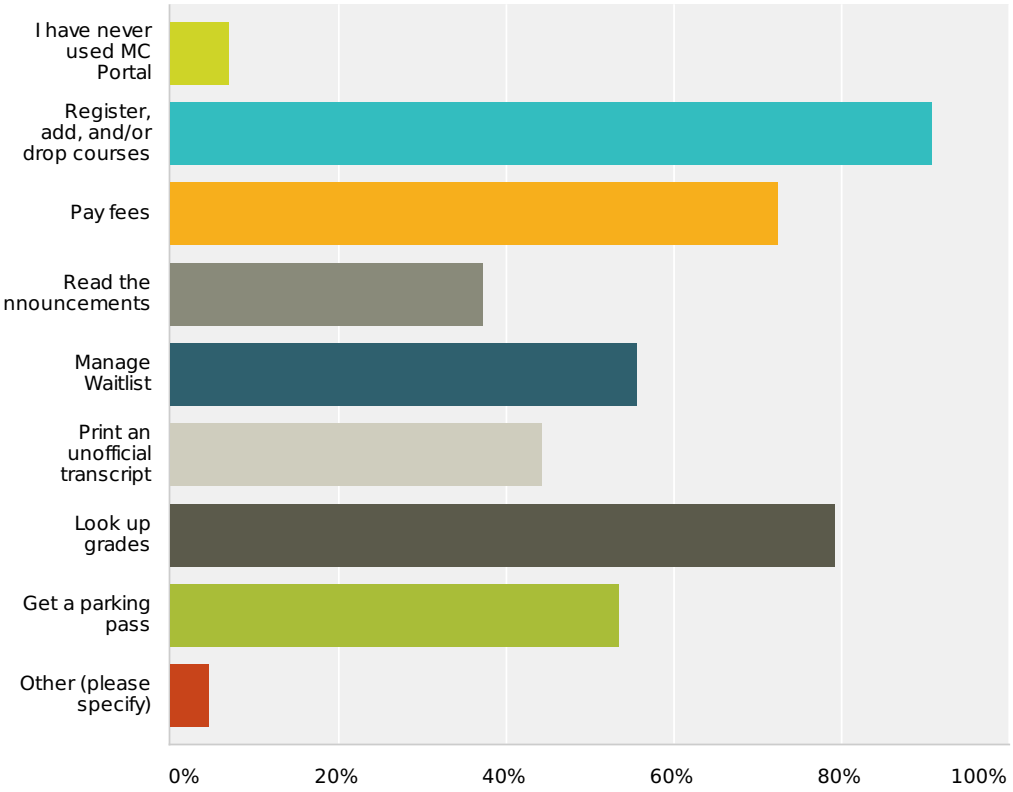
#	If no, list the software you need:	Date
1	Microsoft Word	4/13/2013 3:05 PM
2	Software specialized (math, engineering)	4/13/2013 12:40 PM
3	Microsoft Office	4/13/2013 12:28 PM
4	microsoft office word	4/12/2013 8:46 AM
5	dont have a computer.	4/11/2013 12:46 PM
6	Because I do not have a computer at home.	4/11/2013 12:32 PM
7	Adobe CS6	4/11/2013 11:51 AM
8	Microsoft Office	4/10/2013 5:57 PM
9	Visual studio, Java, Dreamweaver, Photoshop, etc.	4/10/2013 5:17 PM
10	Word, Excel	4/10/2013 5:10 PM
11	Microsoft Word	4/10/2013 4:41 PM
12	My Math Lab	4/10/2013 4:27 PM
13	CS6	4/9/2013 7:09 PM
14	Access to a pre-populated Oracle database so I can practice some serious SQL on lots of data!	4/9/2013 7:08 PM
15	Adobe creative Suites	4/9/2013 7:07 PM
16	microsoft office	4/9/2013 2:04 PM
17	Excel	4/9/2013 1:58 PM
18	Word	4/9/2013 1:43 PM
19	word/powerpoint	4/9/2013 1:31 PM
20	Microsoft Office suite	4/9/2013 1:12 PM

#	If no, list the software you need:	Date
21	Powerpoint	4/9/2013 12:56 PM
22	PDE, powerpoint, word	4/9/2013 12:50 PM
23	Microsoft Office	4/8/2013 3:35 PM
24	PowerPoint	4/8/2013 3:26 PM
25	Microsoft Word & Powerpoint	4/8/2013 3:18 PM
26	Microsoft	4/7/2013 4:40 PM
27	Microsoft Office 2010.	4/7/2013 2:43 PM
28	Microsoft Office	4/7/2013 2:20 PM
29	3DMAX	4/2/2013 12:11 PM
30	photoshop	3/30/2013 5:45 PM
31	DreamWeaver, Ilustrator	3/28/2013 7:31 PM
32	Adobe Dreamweaver, Photoshop, InDesign	3/28/2013 4:56 PM
33	pronunciation	3/28/2013 10:22 AM
34	adobe ege and adobe cs6 i have cs5	3/27/2013 1:46 PM
35	Adobe Photoshop	3/26/2013 8:03 PM
36	Zbrush CS6 Master Collection	3/26/2013 12:42 PM
37	photoshop	3/26/2013 12:40 PM
38	Latest Photoshop CS6, Maya	3/26/2013 12:33 PM
39	Photoshop	3/25/2013 11:39 PM
40	Microsoft offices	3/25/2013 11:27 PM
41	Photoshop CS 6 Maya 2012	3/25/2013 10:24 PM
42	maya photoshop	3/25/2013 7:32 PM
43	Adobe Master collection even if its the old one, Excell, etc....	3/25/2013 7:28 PM
44	Photoshop	3/25/2013 7:14 PM
45	Photoshop Bridge	3/25/2013 7:13 PM
46	Photoshop cs6 (64-bit) Maya	3/25/2013 7:09 PM
47	zbrush ,photoshop cs6 , maya , after effect	3/25/2013 7:08 PM
48	Photoshop	3/25/2013 7:06 PM
49	Microsoft office 2012 and photoshop	3/25/2013 7:06 PM
50	abobe photoshop cs6	3/25/2013 7:04 PM
51	Photoshop	3/25/2013 7:03 PM
52	Maya or 3DS Max or SketchUp	3/25/2013 4:41 PM
53	I don't have java, MS office 2010, and fox	3/25/2013 1:40 PM
54	ajax, acrobat reader, quick time player, windows media	3/25/2013 11:14 AM
55	#assistant.do.it.all4me(Betta)	3/25/2013 11:08 AM
56	I dont I think but it works anyways.	3/25/2013 11:07 AM
57	microsoft, printer	3/21/2013 5:47 PM
58	Current Microsoft Word Powerpoint Newest Flash Cant open PDF	3/21/2013 5:43 PM
59	computer with printer, microsoft	3/21/2013 5:42 PM

#	If no, list the software you need:	Date
60	Microsoft Office	3/21/2013 5:41 PM
61	PDF/ ADOBE.	3/21/2013 5:41 PM
62	I don't have software.	3/21/2013 11:56 AM
63	I don't have tablet computer	3/21/2013 11:56 AM
64	Adobe software	3/21/2013 11:56 AM
65	I don't have Microsoft Word.	3/21/2013 11:52 AM
66	all the solftware my class need	3/21/2013 9:30 AM
67	New version of Windows Microsoft 2010	3/20/2013 11:52 PM
68	Microsoft Office, Adobe Photoshop.	3/20/2013 11:06 AM
69	microsoft	3/20/2013 11:05 AM
70	Mircrosoft Word/Excel/Powerpoint	3/20/2013 11:04 AM
71	dont have a computer	3/19/2013 5:49 PM
72	Microsost word	3/19/2013 5:49 PM

Q7 Please indicate how you use MC Portal (also called My West Valley-Mission Portal). (Select all that apply)

Answered: 657 Skipped: 27



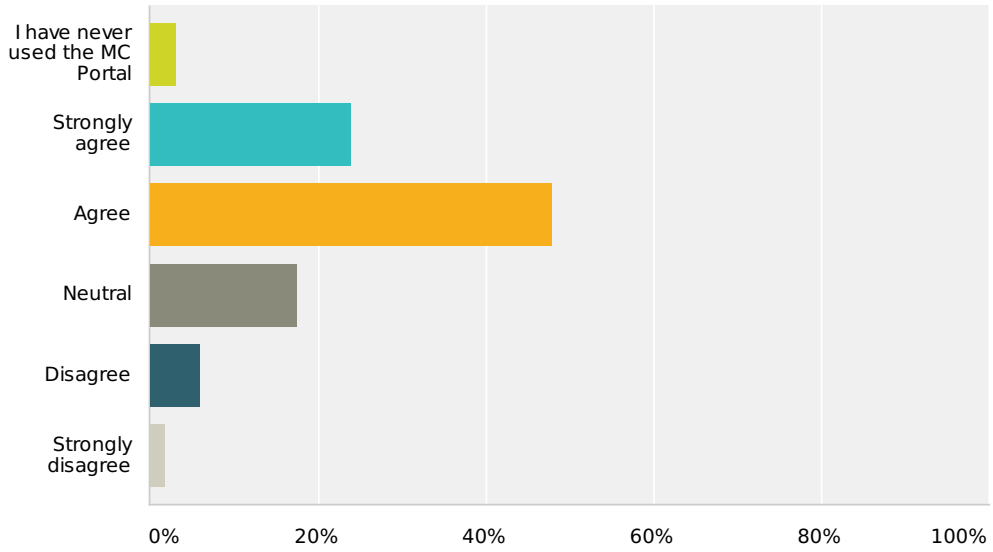
Answer Choices	Responses	
I have never used MC Portal	**7.00%**	46
Register, add, and/or drop courses	**90.87%**	597
Pay fees	**72.45%**	476
Read the announcements	**37.29%**	245
Manage Waitlist	**55.71%**	366
Print an unofficial transcript	**44.29%**	291
Look up grades	**79.30%**	521
Get a parking pass	**53.58%**	352
Other (please specify)	**4.57%**	30
Total Respondents: 657		

#	Other (please specify)	Date
1	fill in FASA, financial aids	4/12/2013 8:49 AM
2	counseling	4/11/2013 12:51 PM
3	Appointments with counselor	4/10/2013 6:08 PM
4	easy to get the information	4/9/2013 7:13 PM
5	good	4/9/2013 7:09 PM

#	Other (please specify)	Date
6	Financial aid stuff	4/9/2013 1:54 PM
7	Homework	4/9/2013 1:53 PM
8	visit angel log in	4/9/2013 1:52 PM
9	Login to Angel	4/9/2013 1:38 PM
10	Calender	4/9/2013 1:23 PM
11	Angel	4/9/2013 1:05 PM
12	Financial Aid	4/7/2013 2:43 PM
13	I use mc portal for most of the above.	3/26/2013 8:25 AM
14	Peruse library, log into course material from instructors, etc.	3/25/2013 11:40 PM
15	make and receive messages to my teacher	3/25/2013 7:42 PM
16	Angel Learning	3/25/2013 4:42 PM
17	welcome center,one from Hong Kong Chinese woman very doesn't friendly help Chinese people.	3/25/2013 2:03 PM
18	course work and quizzes.	3/25/2013 11:08 AM
19	counselor appointments	3/25/2013 11:07 AM
20	I have my daughter help me to do everything in MC portal	3/25/2013 9:28 AM
21	Campus information and directory	3/21/2013 5:44 PM
22	financial aid	3/21/2013 5:43 PM
23	financial aid	3/21/2013 9:34 AM
24	Angel log in	3/20/2013 11:53 PM
25	Counseling, Monitor the classes I still need.	3/20/2013 11:06 AM
26	Financial Aid	3/20/2013 11:05 AM
27	Library Research/MLA/APA	3/19/2013 5:51 PM
28	It's very useful.	3/19/2013 5:50 PM
29	books	3/19/2013 5:49 PM
30	See financial aid status	3/19/2013 5:49 PM

Q8 To what extent do you agree/disagree with the following statement? MC Portal is easy to use.

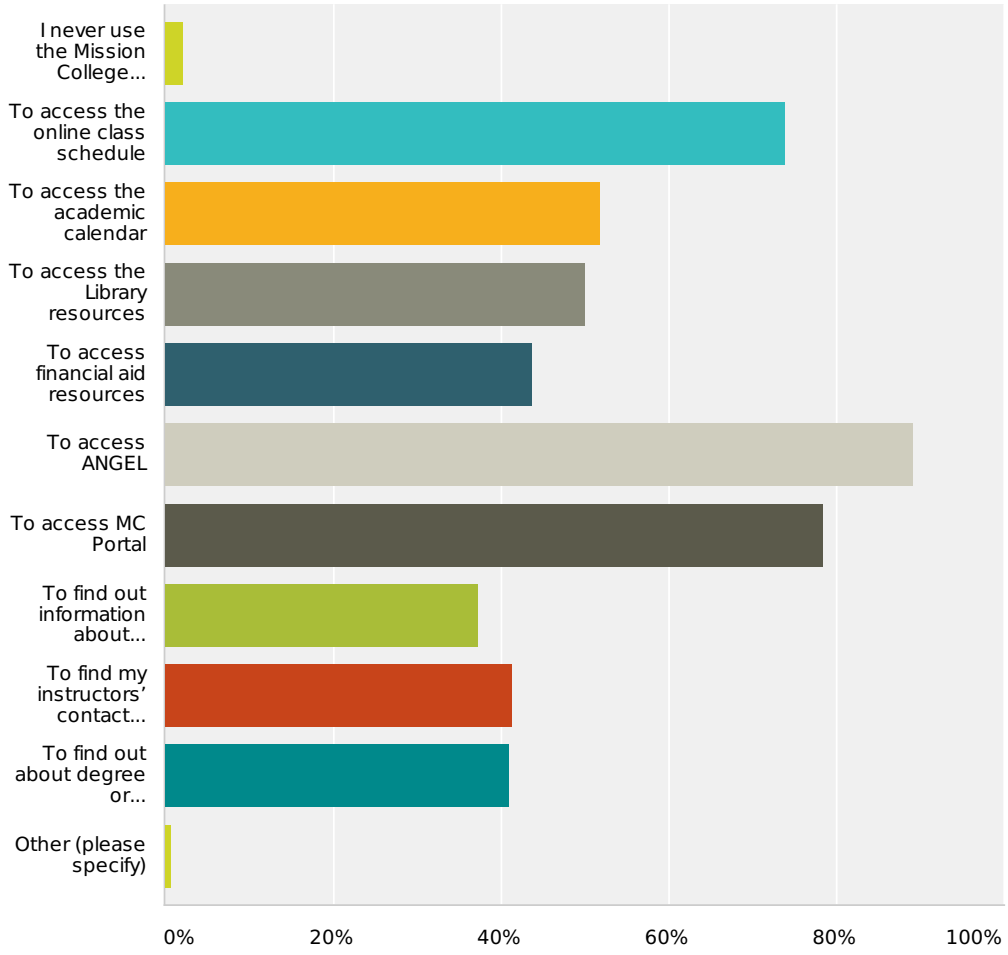
Answered: 645 Skipped: 39



Answer Choices	Responses	
I have never used the MC Portal	**3.10%**	20
Strongly agree	**23.88%**	154
Agree	**47.91%**	309
Neutral	**17.52%**	113
Disagree	**5.89%**	38
Strongly disagree	**1.71%**	11
Total		645

Q9 Please indicate how/why you use the Mission College Website: www.missioncollege.org. (Select all that apply)

Answered: 656 Skipped: 28



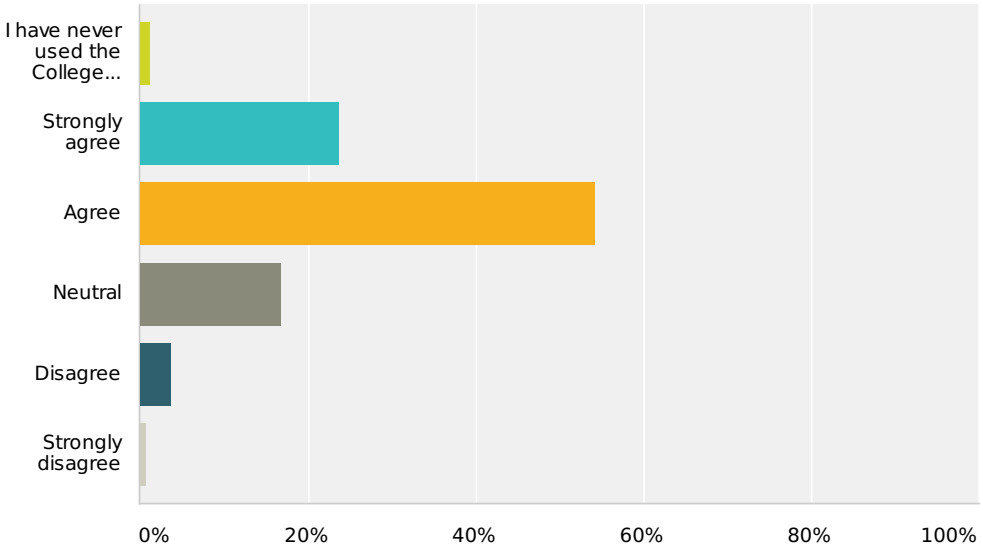
Answer Choices	Responses	
I never use the Mission College Website	**2.13%**	14
To access the online class schedule	**73.93%**	485
To access the academic calendar	**51.83%**	340
To access the Library resources	**50%**	328
To access financial aid resources	**43.75%**	287
To access ANGEL	**89.18%**	585
To access MC Portal	**78.51%**	515
To find out information about services on campus	**37.35%**	245
To find my instructors' contact information	**41.31%**	271
To find out about degree or certificate programs	**41.01%**	269
Other (please specify)	**0.61%**	4
Total Respondents: 656		

#	Other (please specify)	Date

#	Other (please specify)	Date
1	Hard to navigate . Can't use back space correctly.	4/9/2013 1:55 PM
2	Catalog	3/26/2013 12:14 PM
3	#get.to_know new programs in offer @ MC	3/25/2013 11:13 AM
4	email instructors, counselors and dsps when needed	3/21/2013 5:44 PM

Q10 To what extent do you agree/disagree with the following statement: The Mission College Website is easy to use.

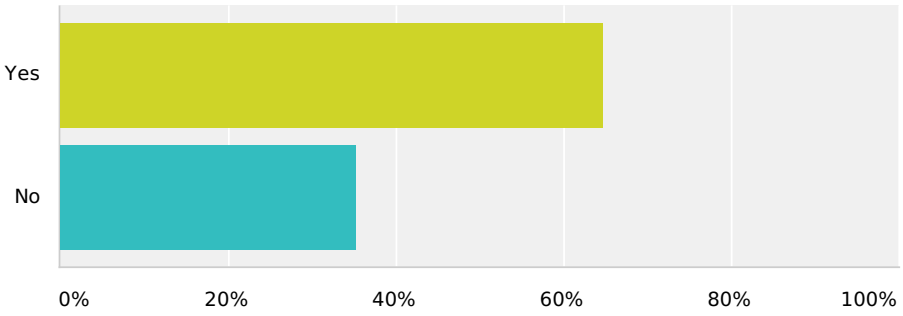
Answered: 642 Skipped: 42



Answer Choices	Responses	
I have never used the College Website	**1.09%**	7
Strongly agree	**23.68%**	152
Agree	**54.21%**	348
Neutral	**16.82%**	108
Disagree	**3.58%**	23
Strongly disagree	**0.62%**	4
Total		642

Q11 Have you ever used the computers located inside or outside the Welcome Center?

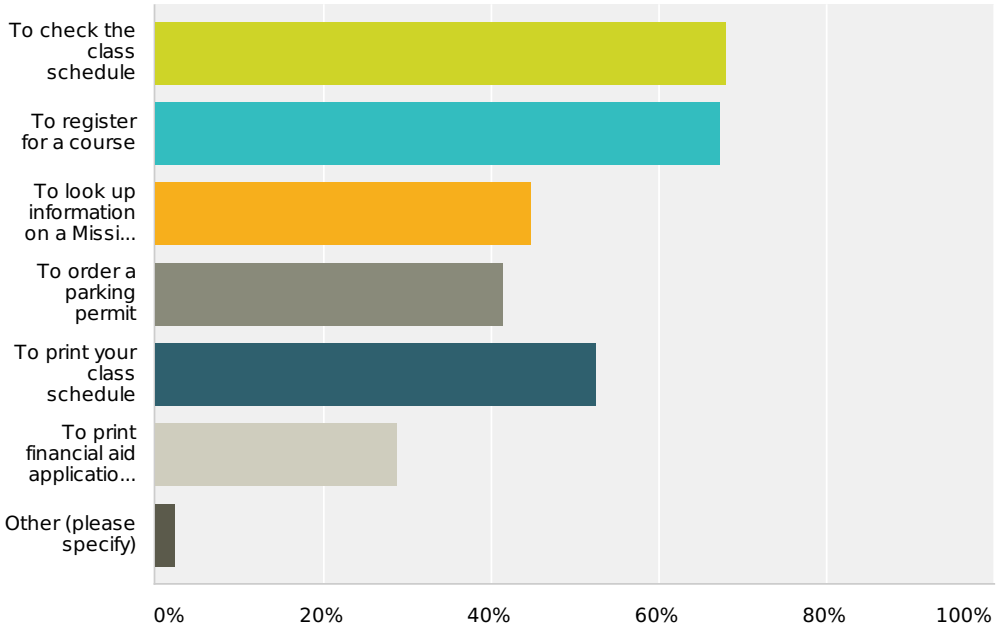
Answered: 655 Skipped: 29



Answer Choices	Responses	
Yes	**64.73%**	424
No	**35.27%**	231
Total		655

Q12 Please indicate how/why you have used a computer at the Welcome Center. (Select all that apply)

Answered: 420 Skipped: 264

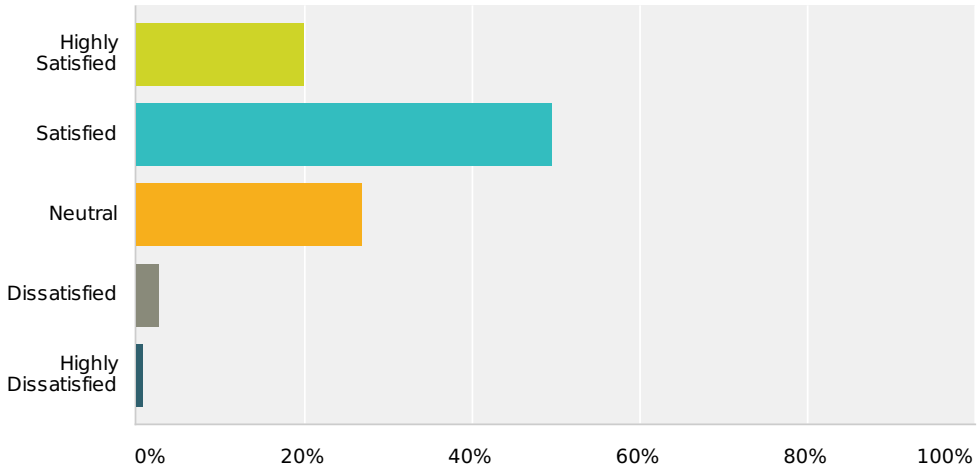


Answer Choices	Responses	
To check the class schedule	**68.10%**	286
To register for a course	**67.38%**	283
To look up information on a Mission Website	**44.76%**	188
To order a parking permit	**41.43%**	174
To print your class schedule	**52.62%**	221
To print financial aid application forms	**28.81%**	121
Other (please specify)	**2.38%**	10
Total Respondents: 420		

#	Other (please specify)	Date
1	Pay fees	4/11/2013 12:25 PM
2	to show the person working there to get a ASB sticker.	4/9/2013 1:53 PM
3	Print work	4/8/2013 3:27 PM
4	homework	4/7/2013 4:30 PM
5	to turing center	3/27/2013 8:15 PM
6	Printing essays	3/26/2013 12:35 PM
7	Check requirements (I'm on probation due to an injury), print/find WIP form.	3/25/2013 11:42 PM
8	I do not use	3/22/2013 9:50 AM
9	ask questions	3/21/2013 5:44 PM
10	use computer for assignment info	3/20/2013 11:56 PM

Q13 How would you rate your satisfaction level with the computers at the Welcome Center?

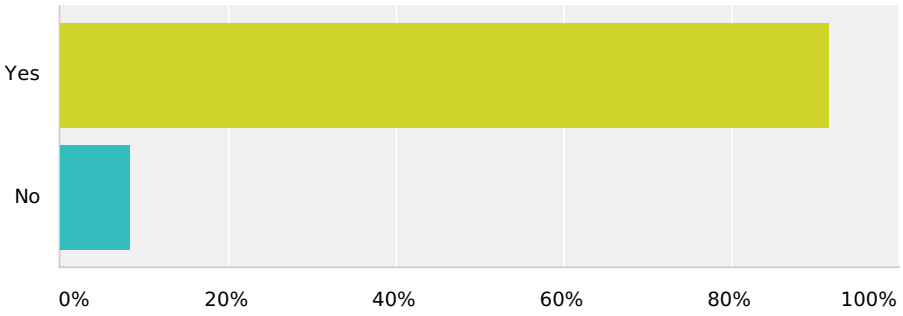
Answered: 405 Skipped: 279



Answer Choices	Responses	
Highly Satisfied	**20%**	81
Satisfied	**49.63%**	201
Neutral	**26.91%**	109
Dissatisfied	**2.72%**	11
Highly Dissatisfied	**0.74%**	3
Total		405

Q14 Did you know that Mission College has wireless Internet access?

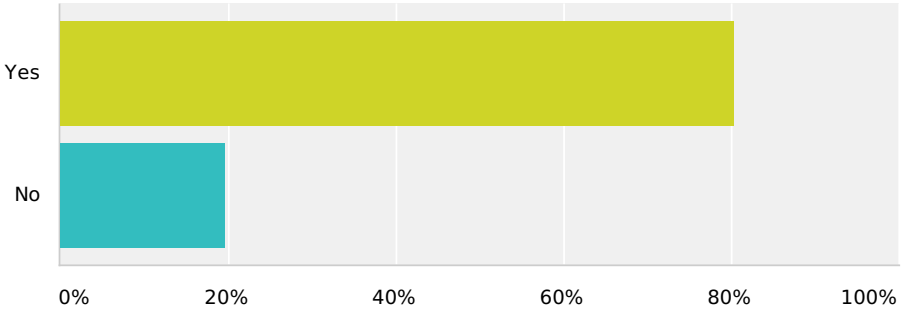
Answered: 654 Skipped: 30



Answer Choices	Responses	
Yes	**91.74%**	600
No	**8.26%**	54
Total		654

Q15 Have you ever accessed the wireless Internet at Mission College?

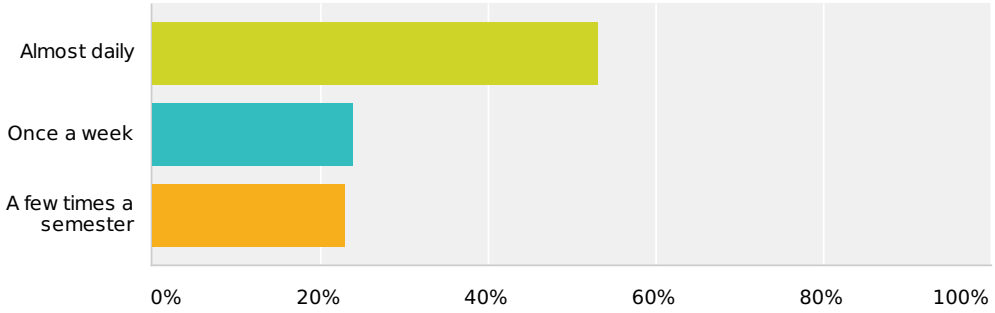
Answered: 653 Skipped: 31



Answer Choices	Responses	
Yes	**80.40%**	525
No	**19.60%**	128
Total		653

Q16 How often do you use the wireless Internet at Mission College?

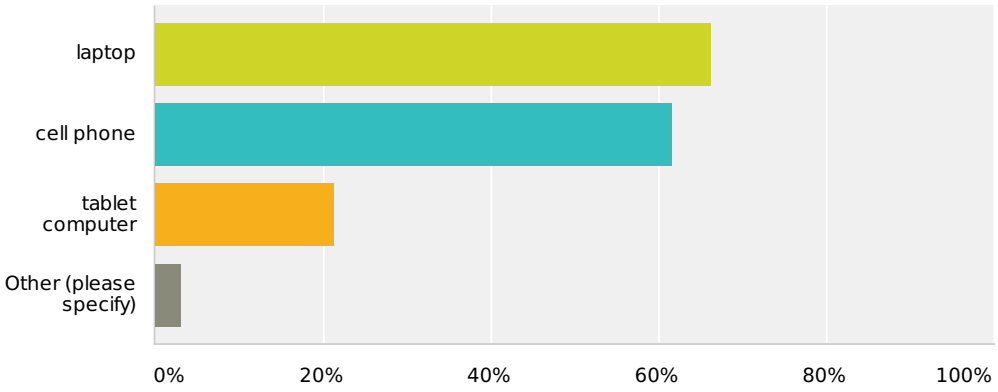
Answered: 519 Skipped: 165



Answer Choices	Responses	
Almost daily	**53.18%**	276
Once a week	**23.89%**	124
A few times a semester	**22.93%**	119
Total		519

Q17 What type of device do you use to access the wireless Internet? (Check all that apply)

Answered: 522 Skipped: 162

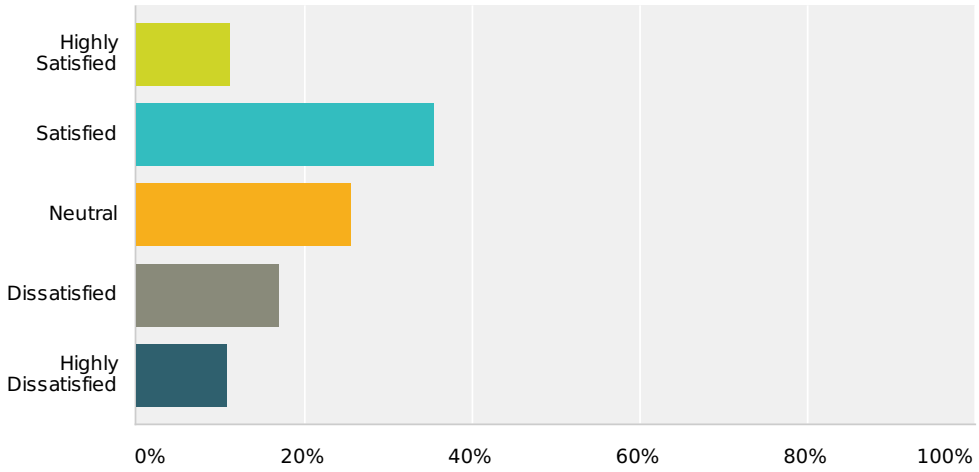


Answer Choices	Responses	
laptop	**66.28%**	346
cell phone	**61.69%**	322
tablet computer	**21.26%**	111
Other (please specify)	**3.07%**	16
Total Respondents: 522		

#	Other (please specify)	Date
1	PSP	4/11/2013 12:38 PM
2	iPod	4/10/2013 6:06 PM
3	good	4/9/2013 7:10 PM
4	Ipod	4/9/2013 5:37 PM
5	iPod	4/8/2013 7:25 PM
6	Rock	4/8/2013 3:41 PM
7	iPod	4/7/2013 4:33 PM
8	Ipad	4/3/2013 3:19 PM
9	iphone	3/25/2013 10:51 PM
10	iPad	3/25/2013 7:06 PM
11	in the library	3/25/2013 3:18 PM
12	iPod touch	3/25/2013 11:09 AM
13	I wireless use at my home	3/22/2013 9:56 AM
14	I do not because the networking access is SLOW!!!	3/21/2013 5:44 PM
15	ipod	3/20/2013 11:08 AM
16	i-pod Touch	3/19/2013 5:52 PM

Q18 How would you rate your satisfaction level with the wireless Internet at Mission College?

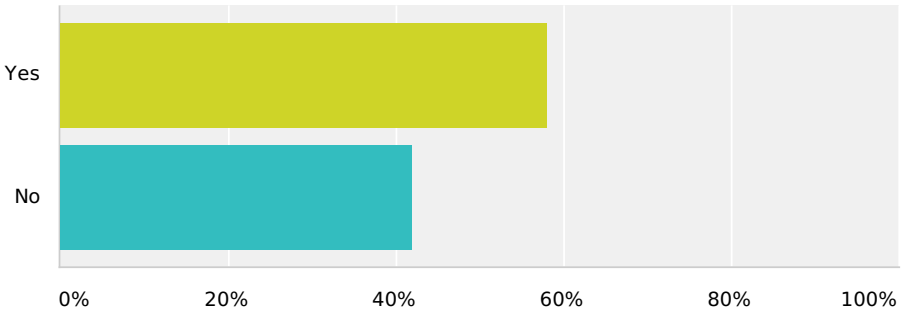
Answered: 519 Skipped: 165



Answer Choices	Responses	
Highly Satisfied	**11.18%**	58
Satisfied	**35.45%**	184
Neutral	**25.63%**	133
Dissatisfied	**16.96%**	88
Highly Dissatisfied	**10.79%**	56
Total		519

Q19 Have you ever taken a course at Mission College that met in an instructional computer lab?

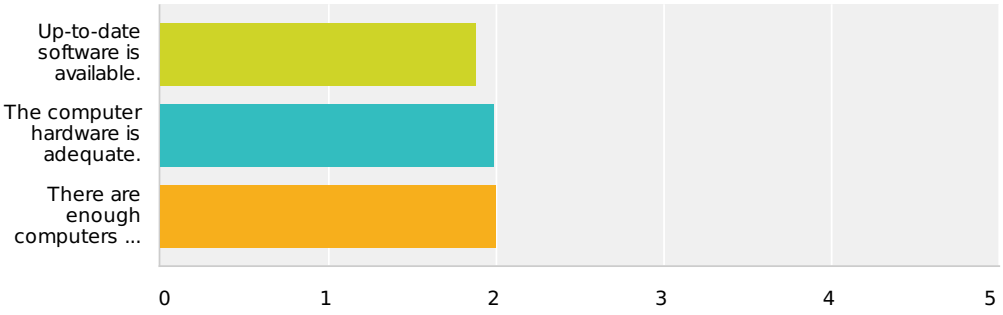
Answered: 646 Skipped: 38



Answer Choices	Responses	
Yes	**58.05%**	375
No	**41.95%**	271
Total		646

Q20 To what extent do you agree/disagree with the following statements about the Instructional Labs?

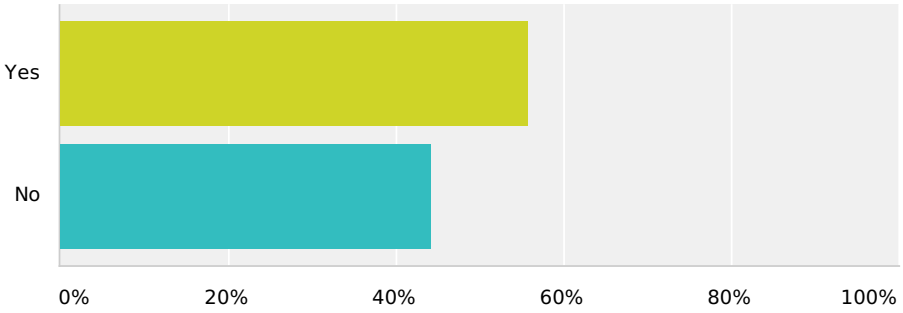
Answered: 372 Skipped: 312



	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total	Average Rating
Up-to-date software is available.	**34.79%** 127	**45.48%** 166	**17.26%** 63	**1.37%** 5	**1.10%** 4	365	1.88
The computer hardware is adequate.	**32.14%** 117	**42.86%** 156	**20.05%** 73	**3.85%** 14	**1.10%** 4	364	1.99
There are enough computers for students to use.	**31.52%** 116	**45.38%** 167	**16.58%** 61	**4.62%** 17	**1.90%** 7	368	2.00

Q21 Have you ever taken a course at Mission College that met in a multimedia classroom (classrooms with presentation equipment for the instructor to use)?

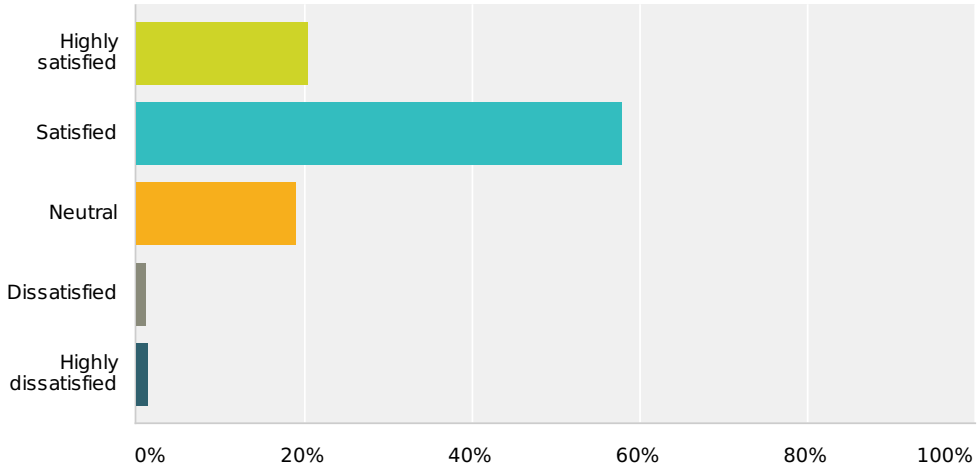
Answered: 640 Skipped: 44



Answer Choices	Responses	
Yes	**55.78%**	357
No	**44.22%**	283
Total		640

Q22 How would you rate your satisfaction level with the presentation equipment in the multimedia classroom?

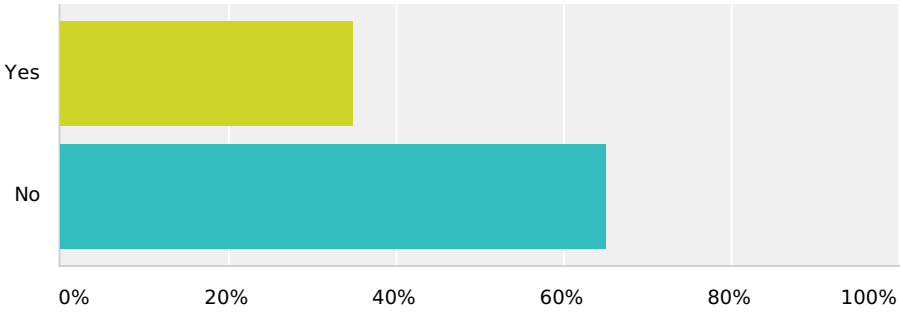
Answered: 357 Skipped: 327



Answer Choices	Responses	
Highly satisfied	**20.45%**	73
Satisfied	**57.98%**	207
Neutral	**19.05%**	68
Dissatisfied	**1.12%**	4
Highly dissatisfied	**1.40%**	5
Total		357

Q23 Have you ever used the Technology Center (also called the Open Computer Lab) located in the Campus Center above the bookstore at Mission College?

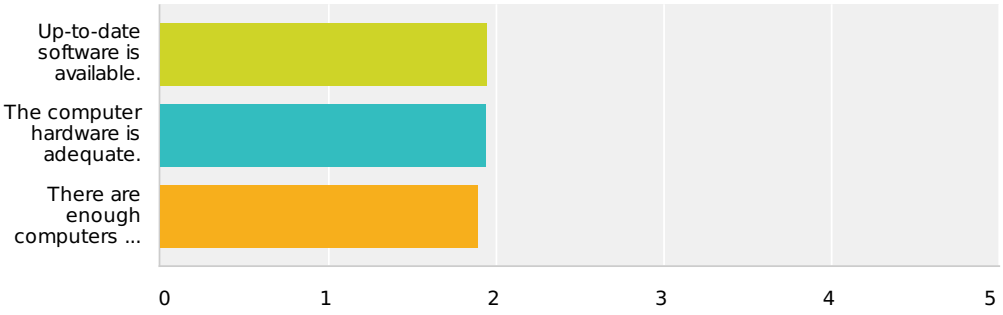
Answered: 634 Skipped: 50



Answer Choices	Responses	
Yes	**34.86%**	221
No	**65.14%**	413
Total		634

Q24 To what extent do you agree/disagree with the following statements about the Technology Center?

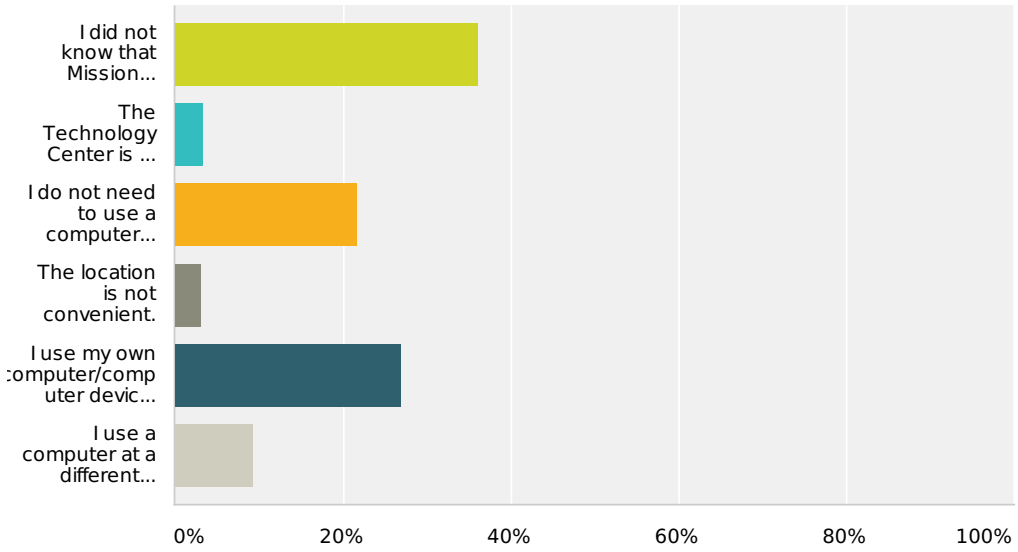
Answered: 226 Skipped: 458



	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total	Average Rating
Up-to-date software is available.	**34.23%** 76	**43.24%** 96	**18.02%** 40	**2.25%** 5	**2.25%** 5	222	1.95
The computer hardware is adequate.	**34.40%** 75	**42.20%** 92	**19.72%** 43	**1.83%** 4	**1.83%** 4	218	1.94
There are enough computers for students to use.	**40.09%** 89	**36.94%** 82	**17.57%** 39	**4.50%** 10	**0.90%** 2	222	1.89

Q25 Please indicate why you have never used the Technology Center. (Select only one answer)

Answered: 402 Skipped: 282



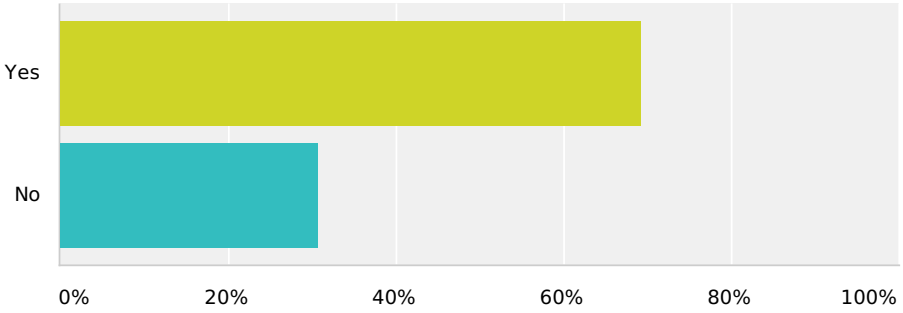
Answer Choices	Responses	
I did not know that Mission College had a technology center.	**36.07%**	145
The Technology Center is not open when I want to use it.	**3.23%**	13
I do not need to use a computer while I am on campus.	**21.64%**	87
The location is not convenient.	**2.99%**	12
I use my own computer/computer device (tablet/phone) while on campus.	**26.87%**	108
I use a computer at a different campus computer facility. Please indicate which other Mission College computing facilities you use below.	**9.20%**	37
Total		402

#	I use a computer at a different campus computer facility. Please indicate which other Mission College computing facilities you use below.	Date
1	library	4/14/2013 10:24 AM
2	library	4/14/2013 10:20 AM
3	library	4/14/2013 10:18 AM
4	library	4/14/2013 9:54 AM
5	library	4/14/2013 9:46 AM
6	library	4/14/2013 9:43 AM
7	library	4/14/2013 9:21 AM
8	library	4/14/2013 9:19 AM
9	library	4/13/2013 3:16 PM
10	library	4/13/2013 3:07 PM
11	library	4/13/2013 2:54 PM

#	I use a computer at a different campus computer facility. Please indicate which other Mission College computing facilities you use below.	Date
11	library	4/13/2013 2:34 PM
12	library	4/13/2013 2:23 PM
13	library	4/13/2013 2:18 PM
14	library	4/13/2013 2:13 PM
15	library	4/13/2013 2:11 PM
16	library	4/13/2013 1:07 PM
17	Library	4/13/2013 12:37 PM
18	Library	4/13/2013 12:34 PM
19	library	4/13/2013 12:19 PM
20	library	4/11/2013 12:52 PM
21	library	4/10/2013 6:43 PM
22	library	4/10/2013 6:40 PM
23	MMC	4/10/2013 6:06 PM
24	ACCESS, EOPS, DISC	4/10/2013 5:18 PM
25	library	4/10/2013 5:14 PM
26	library	4/10/2013 5:11 PM
27	library	4/10/2013 4:55 PM
28	Library	4/9/2013 5:38 PM
29	library	4/9/2013 1:56 PM
30	library	4/8/2013 4:07 PM
31	library	4/8/2013 3:31 PM
32	library	4/8/2013 3:24 PM
33	Library	4/7/2013 4:36 PM
34	Welcome Center, Library	3/20/2013 8:39 PM
35	Library	3/19/2013 5:53 PM
36	Library	3/19/2013 5:53 PM
37	Library	3/19/2013 5:50 PM

Q26 Have you ever used a computer in the Mission College Library?

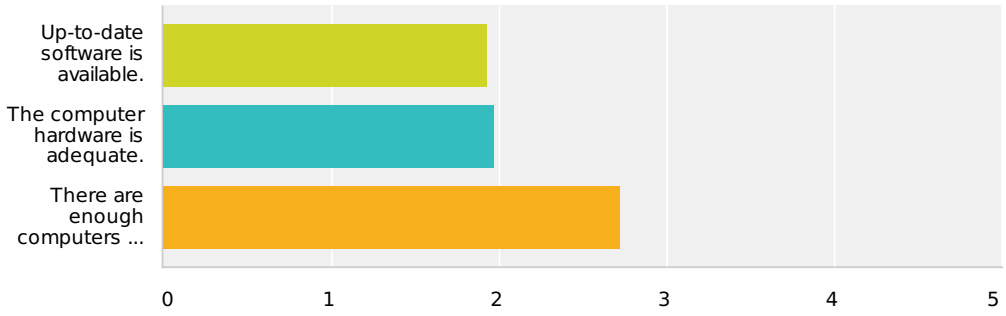
Answered: 637 Skipped: 47



Answer Choices	Responses	
Yes	**69.23%**	441
No	**30.77%**	196
Total		637

Q27 To what extent do you agree/disagree with the following statements about the Library?

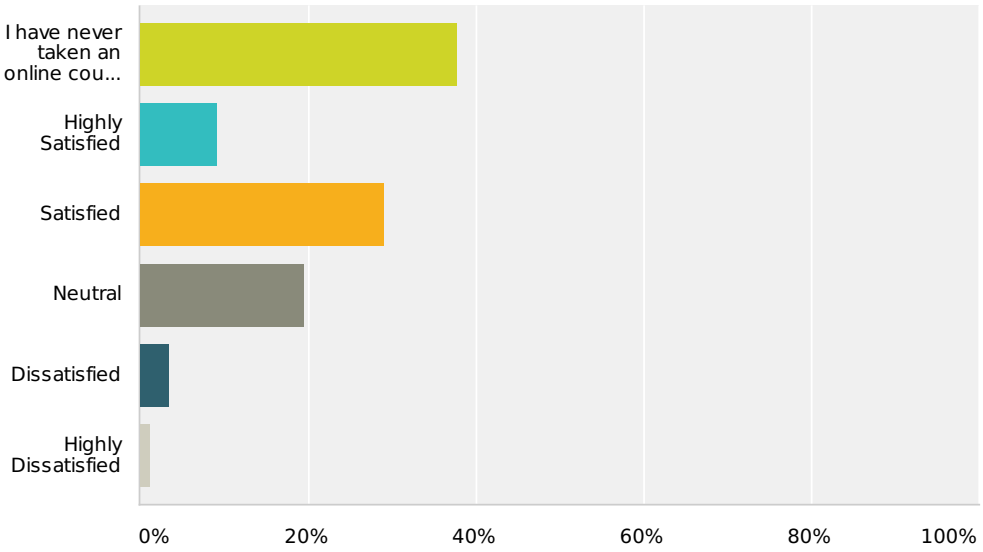
Answered: 436 Skipped: 248



	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total	Average Rating
Up-to-date software is available.	**33.26%** 144	**45.03%** 195	**18.48%** 80	**2.08%** 9	**1.15%** 5	433	1.93
The computer hardware is adequate.	**32.15%** 136	**42.55%** 180	**22.46%** 95	**1.65%** 7	**1.18%** 5	423	1.97
There are enough computers for students to use.	**19.67%** 84	**30.68%** 131	**22.25%** 95	**12.65%** 54	**14.75%** 63	427	2.72

Q28 Have would you rate your satisfaction level with online courses at Mission College

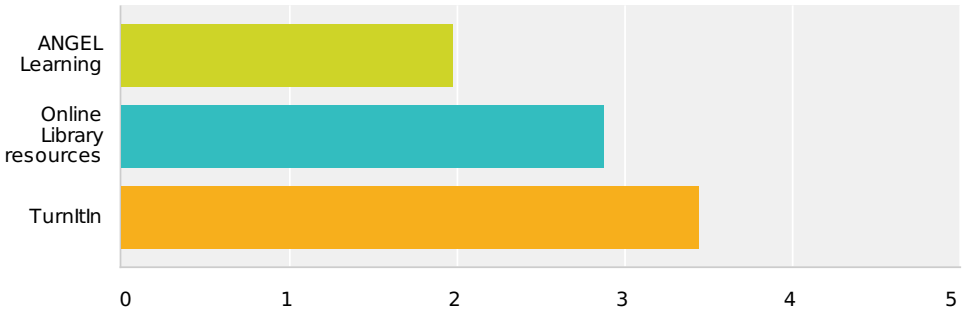
Answered: 615 Skipped: 69



Answer Choices	Responses	
I have never taken an online course at Mission College	**37.72%**	232
Highly Satisfied	**9.11%**	56
Satisfied	**29.11%**	179
Neutral	**19.51%**	120
Dissatisfied	**3.41%**	21
Highly Dissatisfied	**1.14%**	7
Total		615

Q29 How would you rate your satisfaction level with the following at Mission College?

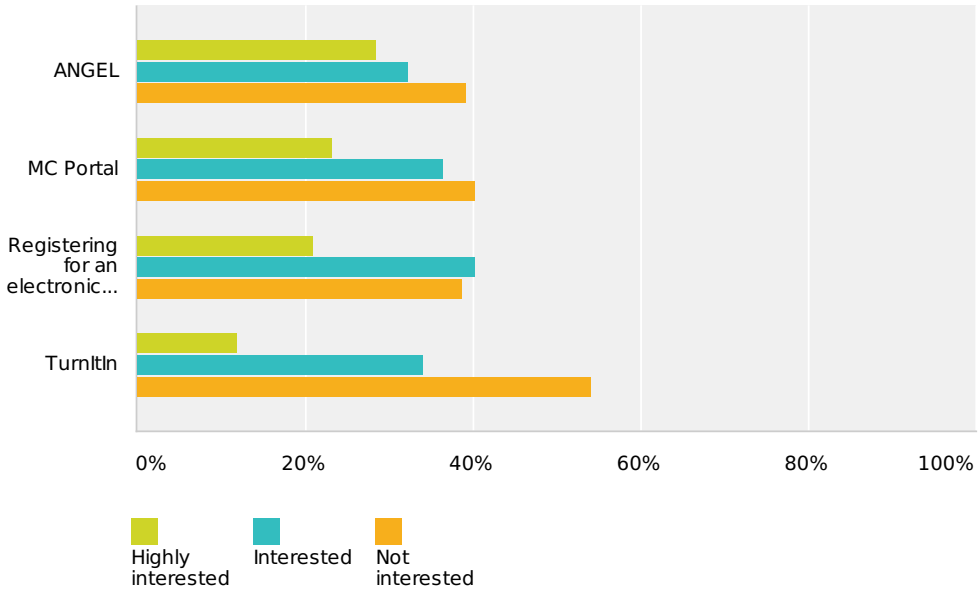
Answered: 626 Skipped: 58



	Highly satisfied	Satisfied	Neutral	Dissatisfied	Highly dissatisfied	Have not used or does not apply	Total	Average Rating
ANGEL Learning	**36.92%** 230	**41.09%** 256	**15.41%** 96	**2.73%** 17	**1.77%** 11	**2.09%** 13	623	1.98
Online Library resources	**22.55%** 138	**30.23%** 185	**24.35%** 149	**2.12%** 13	**1.31%** 8	**19.44%** 119	612	2.88
TurnItIn	**14.14%** 86	**23.36%** 142	**28.29%** 172	**2.63%** 16	**0.99%** 6	**30.59%** 186	608	3.45

Q30 How interested would you be in the following information technology training on campus?

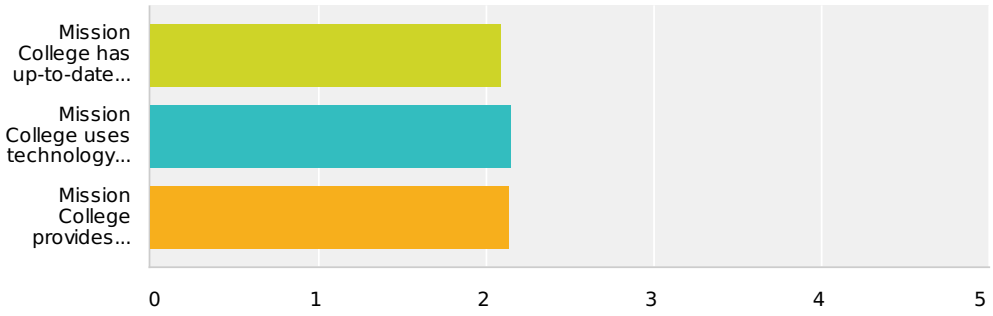
Answered: 619 Skipped: 65



	Highly interested	Interested	Not interested	Total
ANGEL	**28.50%** 175	**32.25%** 198	**39.25%** 241	614
MC Portal	**23.19%** 141	**36.51%** 222	**40.30%** 245	608
Registering for an electronic textbook (ebooks)	**21%** 126	**40.33%** 242	**38.67%** 232	600
TurnItIn	**11.82%** 69	**34.08%** 199	**54.11%** 316	584

Q31 To what extent do you agree/disagree with the following statements?

Answered: 614 Skipped: 70



	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total	Average Rating
Mission College has up-to-date technology.	**24.67%** 150	**46.38%** 282	**25.33%** 154	**2.14%** 13	**1.48%** 9	608	2.09
Mission College uses technology effectively.	**23.87%** 143	**43.74%** 262	**27.55%** 165	**3.01%** 18	**1.84%** 11	599	2.15
Mission College provides sufficient access to technology.	**25.68%** 152	**43.75%** 259	**24.49%** 145	**3.38%** 20	**2.70%** 16	592	2.14

Q32 What recommendations do you have regarding technology at Mission College?

Answered: 181 Skipped: 503

#	Responses	Date
1	good!	4/14/2013 10:25 AM
2	there is no enough computers for the students at the Library .	4/13/2013 8:42 PM
3	I took online math class. Sometime the program doesn't work for a few hours.	4/13/2013 1:03 PM
4	I'd like information about where to get specialized software.	4/13/2013 12:41 PM
5	We need to be able to print/access the registration and payment receipt from the portal! It has been "unavailable" for like 2 years. UNACCEPTABLE.	4/13/2013 12:38 PM
6	Limit people's use of computers at library for leisure and video games. People use them up playing chess/going on Facebook and other need them to study.	4/13/2013 12:35 PM
7	Wifi sucks the higher up you are.	4/13/2013 12:33 PM
8	Promote technology center with advertisements.	4/13/2013 12:30 PM
9	Some programs in the adobe collection would be better up to date if there as a CS6.	4/13/2013 12:27 PM
10	Perhaps having a "cloud" system on campus would help w/updated software.	4/13/2013 12:24 PM
11	Better wifi connection.	4/13/2013 12:20 PM
12	Better Internet.	4/13/2013 12:18 PM
13	I think it is good	4/12/2013 9:11 AM
14	Very poor connection for wifi.	4/11/2013 12:53 PM
15	Add a few more computers.	4/11/2013 12:50 PM
16	Wifi is really slow. For example, I have to move into different area in one room in order to connect to wifi. It's really inconvenient to not be able to access information online when needed.	4/11/2013 12:48 PM
17	Get better wifi.	4/11/2013 12:45 PM
18	Get better wifi! It sucks! Connectivity is terrible.	4/11/2013 12:42 PM
19	-fix the wifi hotspots! -restructure online class.	4/11/2013 12:40 PM
20	Only to speed up wireless internet connectivity.	4/11/2013 12:36 PM
21	Angel would be better if all teachers used it at least for a syllabus & class schedule.	4/11/2013 12:34 PM
22	We need better Internet! W/so many students it's hard to gain access. I've had to start using the wireless through my phone!	4/11/2013 12:31 PM
23	Open the library earlier.	4/11/2013 12:29 PM
24	Make the wifi stronger.	4/11/2013 12:26 PM
25	No allow students to play computer games for hours in the library.	4/11/2013 12:24 PM
26	Internet is a little slow.	4/11/2013 12:19 PM
27	More computers in the library.	4/11/2013 12:16 PM
28	Better wifi!!	4/11/2013 12:14 PM
29	Computers in library should have some dedicated strictly to printing class materials/essays. Hard to print/get open computer due to people sitting on facebook for hours.	4/11/2013 12:12 PM
30	Wifi is not very strong in center space.	4/11/2013 11:57 AM
31	More computers.	4/11/2013 11:53 AM

#	Responses	Date
32	Wireless internet access in the main building has been troublesome at best since 2012.	4/10/2013 6:47 PM
33	Just jeep going!	4/10/2013 6:44 PM
34	I believe the technology @ MC is very efficient & helpful, but the wireless, just needs some work.	4/10/2013 6:41 PM
35	To have more availability access in other department areas.	4/10/2013 6:19 PM
36	We shoul dhave more computers in the Mission College Library.	4/10/2013 6:15 PM
37	The wifi in main building is really weak.	4/10/2013 6:13 PM
38	Update the wi-fi to possibly include more people. It's dodgy in some areas and week unless it's a desktop.	4/10/2013 6:07 PM
39	Please fix the internet connectivity.	4/10/2013 5:25 PM
40	I would strongly suggest Mission would register w/Microsoft's affiliated sites to take advantage of getting free sofware and other benefits.Microsoft offers the following: Office 365 has several membership and the basic membership is free.	4/10/2013 5:22 PM
41	Most student in library use it for facebook while other students are standing and waiting to printout homework	4/10/2013 5:15 PM
42	More computers in library.	4/10/2013 5:12 PM
43	Some of the instructional computer lab computers did not work equally.	4/10/2013 5:10 PM
44	Highly improve wifi connection.	4/10/2013 5:06 PM
45	More computers.	4/10/2013 4:59 PM
46	Improve wireless internet connection.	4/10/2013 4:56 PM
47	If the collaboration room has ore computers(with separate keyboards & mouse), it would be nice since each person can have his/her own computer while studying together. Thanks.	4/10/2013 4:49 PM
48	Please upgrade Angel in order to support new versions of browsers	4/10/2013 12:35 PM
49	Good	4/9/2013 7:23 PM
50	Highly recommended	4/9/2013 7:18 PM
51	For database and programming classes, it would be useful to have access to a pre-loaded oracle database in order to run advanced queries and practice real life data load and transform procedures.	4/9/2013 7:16 PM
52	Make the online services friendly use. It's hard to find what I am looking for for instance registration not in the main menu.	4/9/2013 7:15 PM
53	The flow of the portals within ANGEL is hard to navigate...even with a navigation bar. It looks too busy so i'm lost easily.	4/9/2013 7:14 PM
54	Most of the time when I need to use a computer, the computer center is close. Why do you close it so early. I have to work and by the time Im ready to use the computer center its closed.	4/9/2013 7:13 PM
55	Up to date software for all computers on campus would be nice. Not all computers on campus have the programs some students need to use. For example, the most up to date Adobe Photoshop version can only be found in the classroom. If a student wanted to use Adobe Photoshop outside of the classroom on campus, they'd have to use an older version at the computer lab, if available.	4/9/2013 7:13 PM
56	I do not have any recommendations at the moment.	4/9/2013 7:12 PM
57	its good	4/9/2013 7:11 PM
58	Wifi consistency. its either amazing or it won't work at all.	4/9/2013 5:50 PM
59	none	4/9/2013 2:23 PM
60	Upgrade constantly. Technology never stops improving.	4/9/2013 2:18 PM
61	connecting to the internet during mid-day (busy times) is very difficult. pls increase the number of students that can connect to the internet at the same time.	4/9/2013 2:15 PM
62	Regulate computer usage in the library to avoid/prevent people from using the computer for leisure instead of educational purposes.	4/9/2013 2:15 PM

#	Responses	Date
63	Bring your website into 2013! Angel is really bad.	4/9/2013 2:11 PM
64	better wireless connection	4/9/2013 2:09 PM
65	Wifi is really slow, need to improve.	4/9/2013 2:09 PM
66	Thw wireless is too slow, must improve.	4/9/2013 2:07 PM
67	More computers in the library. Cheaper to use copy machine.	4/9/2013 2:03 PM
68	Better internet access. sometimes it does not connect or it is very slow	4/9/2013 2:03 PM
69	Improve the wirless in the main building and improve air coinditioner in the classroom.	4/9/2013 2:01 PM
70	need stronger wireless signal	4/9/2013 1:57 PM
71	Add more photshop programs to the labs.	4/9/2013 1:52 PM
72	-Wireless is slow in classrooms. -Portables souf of main building have no wireless access.	4/9/2013 1:52 PM
73	Good, but sometimes it is too slow.	4/9/2013 1:49 PM
74	getting a better wifi system. more computers in the library.	4/9/2013 1:46 PM
75	Broader access to wireless. I don't like being forced into working in the library but it has the best access.	4/9/2013 1:45 PM
76	Fix wifi access on other side of campus.	4/9/2013 1:40 PM
77	more computers should be available	4/9/2013 1:39 PM
78	computers should only be used for study	4/9/2013 1:38 PM
79	get better wifi - please	4/9/2013 1:35 PM
80	It took me a little time 1-3 semesters to get used to using the portal and Angel	4/9/2013 1:31 PM
81	Faster wi-fi connection & more computers for students to use.	4/9/2013 1:30 PM
82	I hope that we can use cell phone to check out our waitlist, register, add/ drop classes. I used to to use a cell phone (Iphone4) to check out my waitlist in Mc Portal but it was different than using a laptop and I couldn't change to full website which was very inconvenient.	4/9/2013 1:28 PM
83	Need more printing machine and computer at library because at high time its really hard to get one that's why need to bring laptop for basic task.	4/9/2013 1:26 PM
84	more computer to use and easy access or location for students.	4/9/2013 1:23 PM
85	Improve the wi-fi connection	4/9/2013 1:21 PM
86	More access to technology with faster speed.	4/9/2013 1:20 PM
87	Better software availability and support for HIT and similar prgrams.	4/9/2013 1:18 PM
88	Wireless is pretty weak and slow!	4/9/2013 1:16 PM
89	wifi is weak and hard to get a hold of. wife disconnected on my laptop while taking an online midterm exam in the center of the main bldg. also, students in the MESA study center (math bldg) get almost no wifi connection.	4/9/2013 1:15 PM
90	Both Angel & Portal are a pain to use. Looking at grades as an example.	4/9/2013 1:14 PM
91	Wifi is not so good in the Science Building	4/9/2013 1:10 PM
92	Please improve the wifi connection.	4/9/2013 1:00 PM
93	Improve wifi.	4/9/2013 12:55 PM
94	Improvement on MC Portal - You cannot print your receipt after registerinh for a class online and it beats the purpose of waiting on line	4/9/2013 12:54 PM
95	-wireless connection should be upgraded & faster. -computer+printer hsould be put outside library or library should open with classes at 7:30am.	4/9/2013 12:53 PM
96	Get iPads and install them into table surfaces.	4/8/2013 7:34 PM
97	Fix your wifi please!!	4/8/2013 4:04 PM

#	Responses	Date
98	Wifi is horrible.	4/8/2013 4:00 PM
99	Better wifi	4/8/2013 3:58 PM
100	More computers in library	4/8/2013 3:43 PM
101	Improve internet speed Make class searches more user friendly	4/8/2013 3:40 PM
102	Needs better wifi and training on some softwares.	4/8/2013 3:37 PM
103	Better wifi More computers	4/8/2013 3:32 PM
104	Update Angel	4/8/2013 3:28 PM
105	nothing	4/7/2013 7:36 PM
106	better/faster wifi	4/7/2013 4:47 PM
107	Better connection for wifi.	4/7/2013 4:32 PM
108	Have a better wireless connection for college students.	4/7/2013 4:12 PM
109	Upgrade the wireless Internet.	4/7/2013 2:42 PM
110	More computers.	4/7/2013 2:38 PM
111	Good	4/3/2013 3:26 PM
112	Nothing	3/30/2013 1:48 PM
113	Cool	3/27/2013 8:52 PM
114	Good	3/27/2013 8:19 PM
115	It is good	3/27/2013 8:19 PM
116	I think it's ok now	3/27/2013 7:08 PM
117	software has with updated version	3/27/2013 1:54 PM
118	I don't think there is wireless internet accessible in the campus. I could not connect it on my laptop.	3/27/2013 10:16 AM
119	stronger Internet access	3/26/2013 8:05 PM
120	advanced computer	3/26/2013 3:50 PM
121	The internet access is spotty and frustrating.	3/26/2013 12:44 PM
122	If you can offer more online programs for Grapgic design	3/26/2013 12:30 PM
123	Mission College portal and Angel could be made easier to use and navigate.	3/26/2013 11:44 AM
124	I would be a great help to have mulitple teachers aware of where students can use tutorials or even buy the best price software for the courses and assignements provided for the students.	3/26/2013 8:32 AM
125	When I'm in a course with instructional aides used from the front of the room (ie: a computer is displayed on a pull down screen with a projector)... I can NEVER see the menu's or the teacher pointing at the items. Teachers are untrained on which size fonts to use and the projection dissallows them to increase the size of the screens they are projecting. Also computers in my art course (graphics) take a min. of 5 minutes to turn on and then you have to find the location on the hard drive for the s/w app, which takes another 3 minutes. Really need to improve on this or have the teacher turn on every single computer upon entering the class for the students.	3/25/2013 11:49 PM
126	Ok	3/25/2013 10:49 PM
127	I'd love to see Wacom tablets be available for use in the classroom, especially for Maya,Zbrush, photoshop. The windows machines in S201/202 take forever to boot up.	3/25/2013 7:49 PM
128	A site map, a basic and comprehesive all enclosive website map.	3/25/2013 7:33 PM
129	The worker's car usually park in the road,Is it eligible ?	3/25/2013 7:23 PM
130	Allow students to use certain programs though mission wii fii on personal computers (photoshop, mya, ect.) . have more study spaces availaible around campus. The main building can get loud and distracting.	3/25/2013 7:22 PM

#	Responses	Date
131	The computers should be a bit faster.	3/25/2013 7:20 PM
132	None	3/25/2013 7:15 PM
133	They should provide an open technology lab where we can use without having to wait for a class room to finish..	3/25/2013 7:14 PM
134	Newer computers with bigger hard drives. It literally takes 3-5 minutes for the computer to turn on. Then when it's up the internet and prgrams are very slow.	3/25/2013 7:10 PM
135	fix the wifi, plzzzzzz	3/25/2013 7:10 PM
136	Have enough computers for all registered students	3/25/2013 7:08 PM
137	I need an up-to date of the connection network or software on Angel because I've been having problems to work on it.	3/25/2013 6:38 PM
138	Not things	3/25/2013 6:21 PM
139	None	3/25/2013 2:56 PM
140	it's OK	3/25/2013 1:05 PM
141	GOOD	3/25/2013 11:42 AM
142	i think it is very intersting to have tec hnology.	3/25/2013 11:29 AM
143	get technology gear for #users	3/25/2013 11:24 AM
144	none	3/25/2013 11:21 AM
145	Please providing more computers in the library	3/25/2013 11:18 AM
146	I recommend fixing the wifi connection for a stronger connection access	3/25/2013 11:16 AM
147	More computers in the libary and tech lab would be nice.	3/25/2013 11:15 AM
148	have a better wireless internet system. every time i try to use the wireless internet system here from my laptop, some times i am able to get internet access through my laptop while using it at mission college but most of the time i don't	3/25/2013 11:13 AM
149	provide more computers at the Library	3/25/2013 11:12 AM
150	Better internet connections	3/25/2013 11:12 AM
151	The technology at Mission College should be advertizes to students.	3/22/2013 8:54 AM
152	I feel that when the technology is down it is not easy to do assignments and when you turn around for a moment the screen will log you off of your assignments or angel and you have to log back in.	3/21/2013 5:52 PM
153	When applying to a course we should not have to pay an additional fee for outside sources such as MyaccountLab to be a part of our instructor's lesson. We should have FREE access to Myaccountinglab if the student has already purchased for the class and text book.	3/21/2013 5:51 PM
154	beter technology	3/21/2013 5:51 PM
155	maybe more computers	3/21/2013 5:48 PM
156	We need more computers and it would be nice to have the library open until later times.	3/21/2013 5:47 PM
157	Needs to be more up to date	3/21/2013 5:45 PM
158	My recommendation regarding to technology have more computer for students to use.	3/21/2013 12:03 PM
159	update the wireless Internet. Sometimes i can't access the Internet by cell phone	3/21/2013 12:01 PM
160	N/A	3/21/2013 10:47 AM
161	No	3/21/2013 9:39 AM
162	Make the wireless connect faster. The speed is fine once connected, but it takes 30 or more seconds to actually connect.	3/21/2013 3:55 AM
163	Have a knowledgeable student help.	3/21/2013 12:00 AM
164	keep improving the technology and staying updated.	3/20/2013 9:01 PM

#	Responses	Date
165	The wireless signal in the Main Building does not work properly. Most of the time I cannot get access to the Internet using wifi in the MAIN BUILDING!	3/20/2013 8:41 PM
166	The library needs more computers and printers.	3/20/2013 11:17 AM
167	none	3/20/2013 11:16 AM
168	N/A	3/20/2013 11:15 AM
169	N/A	3/20/2013 11:13 AM
170	its very helpful. no need to change anything	3/20/2013 11:13 AM
171	The internet is really slow. maybe speed it up?	3/20/2013 11:13 AM
172	Bad wi-fi	3/20/2013 11:13 AM
173	Get better Wifi connection.	3/20/2013 11:11 AM
174	better wifi connection it seriously sucks.	3/20/2013 11:11 AM
175	Keep the computers up to date, i.e. programs and softwares.	3/20/2013 11:10 AM
176	None	3/20/2013 11:08 AM
177	it would be nice if we have more computers in the library.	3/19/2013 5:59 PM
178	i have no commend	3/19/2013 5:56 PM
179	no recommendations	3/19/2013 5:54 PM
180	access to a pay printer in the main building	3/19/2013 5:54 PM
181	a better wireless network wifi. Sometimes you can't even access to it. It takes a while to connect and it has a poor connection big time.	3/19/2013 5:53 PM

Q33 Additional Comments:

Answered: 63 Skipped: 621

#	Responses	Date
1	It;s very good. Thank you!	4/13/2013 1:08 PM
2	Very good. Thank you!	4/13/2013 1:06 PM
3	Most tables are low, even though I raise the monitor I still have to hunch over while viewing the monitor, or I have to sit improperly in a chair.	4/13/2013 12:24 PM
4	I will use it more when I study in my major	4/12/2013 9:11 AM
5	It always takes me a long time to connect to the Internet and sometimes it doesn't let me connect.	4/11/2013 12:21 PM
6	Mission College is good!	4/10/2013 6:44 PM
7	Very helpful staff! Much appreciated.	4/10/2013 5:10 PM
8	I digital painting class would be nice. I also enjoy industry speakers to discuss careers.	4/9/2013 7:16 PM
9	It's to much clutter	4/9/2013 7:15 PM
10	None.	4/9/2013 7:13 PM
11	all good	4/9/2013 7:11 PM
12	n/a	4/9/2013 2:03 PM
13	The Wifi is terrible, use different lines and wireless routers IE (WVMC-1, WVMC-2, etc.) tri decrease bottlenecking	4/9/2013 2:00 PM
14	update the MCPortal	4/9/2013 1:58 PM
15	get better computers for lab	4/9/2013 1:57 PM
16	We need Better Wire less internet	4/9/2013 1:52 PM
17	computer should be able to demonstrate idea in algebra and calculus	4/9/2013 1:51 PM
18	It is very hard to get a good internet connection	4/9/2013 1:46 PM
19	wifi not reliable	4/9/2013 1:35 PM
20	You are doing a good job! Thanks!	4/9/2013 1:34 PM
21	The new supervisor in the open is rude. I hear some of the staff are just	4/9/2013 1:33 PM
22	The Mission College technology is very useful to all students and the school makes sure that it meets the students expectatioins.	4/9/2013 1:23 PM
23	Technology Center is poorly managed with admin often not there or in meetings, Student employee/interns have little training or authority. Managment not up-to-date on configuration of technology.	4/9/2013 1:18 PM
24	People play online games in the computers in library. It's annoying when we want use the computer to do homework.	4/9/2013 1:16 PM
25	Wifi connection is very poor on iPhones	4/9/2013 1:00 PM
26	Mission needs more school activities and spirit. The school is dead.	4/8/2013 3:45 PM
27	nothing	4/7/2013 7:36 PM
28	I don't want to pay alot for fee on book.	4/7/2013 3:12 PM
29	Good	4/3/2013 3:26 PM
30	It is very good.	3/27/2013 8:19 PM
31	It is very good	3/27/2013 8:19 PM
32	Mission College is the best :)	3/26/2013 8:09 PM

#	Responses	Date
33	N/A	3/26/2013 8:05 PM
34	As someone with a full time job, I would like to see more online classes offered each semester.	3/26/2013 2:06 PM
35	The campus equipment is decent but would be a great help if we had more access as well as computers to use in class as well as on campus.	3/26/2013 8:32 AM
36	Get your instructors better equipment to utilize in class.	3/25/2013 11:49 PM
37	I greatly wish that the most tech-heavy classes I NEED weren't constantly cancelled, like ART39A + ART39B, as well as the intermediate game design class.	3/25/2013 7:49 PM
38	Open up the back road please! there can get allot of traffic sometimes going in and out of the parking lot.	3/25/2013 7:22 PM
39	Mission is doing an excellent job keeping up with the current technology with the harsh budget crisis going on right now. I appreciate the effort	3/25/2013 7:10 PM
40	I would like to have information about TurnItIn	3/25/2013 6:38 PM
41	good services.	3/25/2013 6:21 PM
42	None	3/25/2013 2:56 PM
43	I like Mission College	3/25/2013 1:05 PM
44	GOOD	3/25/2013 11:42 AM
45	Options for be sponsored and sponsorship in the MC supported brands	3/25/2013 11:24 AM
46	none	3/25/2013 11:21 AM
47	I never have any problems with internet. It works great!	3/25/2013 11:18 AM
48	certain times (such as 12pm), more people starts using wifi and the connection starts to slow down others, some lost connection, even if they have a wifi symbol	3/25/2013 11:16 AM
49	Fix internet, or block people from streaming videos	3/25/2013 11:15 AM
50	none	3/25/2013 11:13 AM
51	I disagree with the Eco Pass completely as since you are supposed to have a discount when you have a BOG waiver which my husband and I did and never received it. And if I have paid all my fee's for the parking permit I would need to pay additional fee's and being on an assistance or low income limited finances I don't even have much left over to pay the fee either. That is a bad idea.	3/21/2013 5:52 PM
52	You're internet connection is slow...Mission College should use funds to upgrade technology and add additional classes to make available or lower cost NOT build NEW structures while we have a perfectly functionable facility. Also, The Dean and administration should take a pay-cut and be more efficient in processing students in Mission College not work slowly like this was the DMV.	3/21/2013 5:51 PM
53	I have no idea	3/21/2013 12:01 PM
54	N/A	3/21/2013 10:47 AM
55	Add more plugs on the top story of the main building, unusable for laptops because of no power plugs.	3/21/2013 3:55 AM
56	Thank you	3/21/2013 12:00 AM
57	Boot-up time for most computers are extremely slow	3/20/2013 11:21 AM
58	I wish there were more computers available for use in the Library- There is usually a really long wait for the computers and by then you are late for class. I also don't like that the Library doesn't open until 9am ... Most classes start at 9:20am and there is not time before that class to do anything on the computer and there is usually already a line waiting before the Library doors open. It would be great if the Library would open earlier, like 8am or 8:30am.	3/20/2013 11:15 AM
59	Add more computers in the library.	3/20/2013 11:13 AM
60	wifi	3/20/2013 11:11 AM
61	Faster internet speeds would be nice for the wireless internet.	3/20/2013 11:10 AM
62	None	3/20/2013 11:08 AM

#	Responses	Date
63	update wireless wifi.	3/19/2013 5:53 PM