

their experience and feedback, MC SHS will consider this use, if appropriate.

In Fall, 2011, the Coordinator, Health Services will provide CPR/AED & First-Aid training to some select employee groups. This is to enhance the preparedness level of the college, in case of major disasters and during building evacuations. MCSHS was asked to take the lead for “medical response coordination” during disasters.

1.6 Are there untapped possibilities to create new transfer pathways, new certificates which could be stackable to degrees, or new contract education offerings? Please describe:

Not applicable.

## **PART 2: Learning or Service Outcomes**

2.1 Summarize any key student learning or service outcomes (SLOs) since the last review.

We have 3 new Student Learning Outcomes. Students who use the Student Health Services will:

1. Learn self-care skills for the medical condition or injury after an assessment by the healthcare professional.
2. Demonstrate her/his understanding of the medical procedure, such as immunization and/or

laboratory test, which is needed for her/his program requirement.

3. Be able to identify at least 2 more health services available (than the service that the student came in for).

2.2 Identify how you have used the assessment of student learning or service outcomes to update or make changes to the delivery of content/services, or the development of new goals.

The below responses correspond with the above #1 to #3:

1. Upon completion of the student visit, the student will be asked a specific question or more by the healthcare professional to capture whether the student will follow-through with the self-care skills. The healthcare professional will document student's feedback on the student's medical records.
2. Students will be given the opportunity to ask questions to indicate their understanding before signing the consent form. One of the forms in the Student's Medical Record was changed to make sure that healthcare provider asked the student if s/he understands the procedure.
3. Students will be given the Student Health Services brochure which outlines our services at the time of their visit. Students will be given a "Student Satisfaction Survey" that is distributed during weeks 1 to 3 during each semester (surveys will also be distributed at other times). Question is in survey that asks if student is aware that there are at least 2 other services that can help the student or other students.

## PART 3: Strategic Planning Goals

As part of the annual update you will give a progress report on the goals and timeline listed in the last Program Review.